

# Open Research Community Manager

Cambridge University Libraries

Closing Date: Sunday 2 February 2025

Job Reference: VE44389

















### **Open Research Community Manager**

#### Salary:

£34,866 - £45,163

#### **Contract:**

Fixed Term – 5 years

### **Location:**

Cambridge

### Faculty / Department: University Library

Responsible to:-Head of Open Research Services

**Working Pattern:** Full Time



#### Purpose of the role

The University of Cambridge is committed to promoting and supporting the development of an Open Research culture, linking researchers and the wider community through shared knowledge to accelerate the pursuit of knowledge and foster international collaboration. We want our research culture to be the very best it can be, because we know that a good culture will attract the best researchers, and in looking after those researchers, we empower them to do their best work.

Cambridge University Libraries (CUL) play a leadership role in this area, partnering with researchers and other parts of the University's professional services to ensure that the right systems and services are in place to support open research practices.

The Open Research Community Manager is based within the CUL Office of Scholarly Communication and reports to the Head of Open Research Services. This role is key to facilitating the sharing of open research expertise between researchers and ensuring that open research services and policies are rooted in the needs of the Cambridge research community. The post-holder will work closely with the Research Culture team (based within the University's HR Division) to ensure that there is strong operational alignment between open research and research culture initiatives.

The role will establish and develop a Cambridge Open Research Community, bringing researchers across the University together to enable exchange of expertise in open and rigorous research practices. They will develop an understanding of how research needs vary across different disciplines and research practices. They will use this understanding to inform the development of open research policies and services as part of the University's Open Research Programme, leading projects to further develop these services. They will raise the profile of open research at Cambridge through internal and external engagement in collaboration with researchers and professional services leads across the University.

Funding is available to support this post for 5 years in the first instance.

### **Key Responsibilities**

Academic community development: Establish and lead an open research community in Cambridge, bringing researchers across the University together through regular online and in person events to enable exchange of expertise in open research practices. Liaise and collaborate with pre-existing relevant communities and networks to aid development of the open research community. Work with the community, the Head of Open Research Services, the Research Culture team and other colleagues to identify opportunities for rewarding, incentivising and promoting open research practices across the University and improve research culture.

**Researcher experience:** Develop understanding of differing needs and practices of researchers across the Schools of Arts & Humanities, Biological Sciences, Humanities & Social Sciences, Clinical Medicine, Physical Sciences and Technology, as well as those of research-active staff in other areas of the University. Undertake this through direct partnership with researchers and active collaboration with the professional services that support them (including the library and administrative colleagues within departments who have existing understanding of these needs).

**Influence policy development:** Use understanding of diverse researcher needs to contribute, in collaboration with other team members, to the development of institutional policies, practices and services in areas such as research data management, scholarly publishing, research integrity (including reproducibility), rewards and incentives, responsible use of metrics, public engagement, researcher development and open research infrastructure. Represent the Open Research Programme on the Research Culture Operational Group and other internal committees as appropriate.

**Service development:** Support the Head of Open Research Services, the School Librarians and service managers within Cambridge University Libraries and other parts of the University as appropriate to ensure that open research services develop in line with diverse disciplinary needs.

**Expert support:** In consultation with others in the team and across Cambridge University Libraries, advise researchers, administrators and senior members of the University on matters relating to open research, including funder policy changes and the support that is available to meet requirements. Develop, coordinate and execute communications to the research community, working in collaboration with relevant expert and service leads. Contribute to the development and delivery of training sessions relating to open research and manage relevant queries within the helpdesk system.

**Project management:** Develop, manage and report on projects relating to policy implementation and service development as part of a wider Open Research Programme. Lead working groups as appropriate. Provide line management support as well as supervision of staff members assigned to fixed-term projects as appropriate.

**External engagement:** Develop formal and informal links between the Cambridge Open Research Community and relevant national and international communities, including the UK Reproducibility Network. Contribute posts on topics relating to open research and community development to the Unlocking Research blog and other University communication channels, also highlighting the open research practices of individual researchers and research groups. Represent the University of Cambridge externally by presenting papers and facilitating discussions at relevant meetings and events.

**Professional development:** Develop skills and maintain an awareness of developments impacting open research by reading journal articles, reports, web pages and other sources. Participate in relevant internal and external group meetings and events. Share learning with colleagues including by developing briefings for other members of the Cambridge academic community.

## **Person Specification**

This Section details the knowledge, skills and experience we require for the role and would need to be demonstrated within your application alongside any experience related to the responsibilities for the role.

| Criteria   | Essential | Desirable |
|--|-----------|-----------|
| Experience   |           |           |
| Experience of building effective collaborative relationships with a diverse range of colleagues.   | ✓         |           |
| Experience of working effectively as part of a team.   | ✓         |           |
| Administrative or project management experience.   | ✓         |           |
| Skills   |           |           |
| Excellent communication and presentation skills, both written and verbal, in person and online.  | ✓         |           |
| Excellent IT skills, including Word, Excel, Outlook (web editing skills are desirable).  | ✓         |           |
| Ability to coordinate and plan work, projects and communications, setting and meeting deadlines, monitoring progress and supporting colleagues to achieve goals. | ✓         |           |
| Ability to create an open and inclusive network of researchers and which allows a breadth of views and experiences to be shared.                                 | ✓         |           |
| Qualifications   |           |           |
| Educated to first degree level or with equivalent experience   | ✓         |           |
| Postgraduate research qualification or research experience   |           | <b>√</b>  |
| Additional Requirements  |           |           |
| Understanding of the changing open research landscape as it affects researchers across different disciplines.  | <b>√</b>  |           |
| Commitment to improving research culture, particularly in areas relating to open research.   | ✓         |           |

### **Behavioural Attributes**

This section summarises the behavioural attributes (or competencies) that we expect the role holder to be able to demonstrate, at what level and whether this is an essential or desirable requirement. Full definitions are at: <a href="https://www.hr.admin.cam.ac.uk/policies-procedures/behavioural-attributes">https://www.hr.admin.cam.ac.uk/policies-procedures/behavioural-attributes</a>

Please review these and provide specific examples in your application of how you have demonstrated these attributes in your work, education or other experience. It will assist your application if you explain the situation, what you did and what the outcomes were.

| Attribute                   | Level |
|-----------------------------|-------|
| Valuing Diversity           | A     |
| Achieving Results           | В     |
| Communication               | С     |
| Innovation and Change       | С     |
| Negotiating and Influencing | С     |
| People Development          | С     |
| Relationship Building       | В     |
| Strategic Focus             | С     |

### **Professional Services Values**

Developed by professional services staff, our values underpin everything we do. By living the values in the work we do, we hope to foster an environment where staff feel empowered. The values encourage staff to; work together and share skills to create a sense of community, act with integrity, take an inclusive and fair approach and develop honest and open relationships that are underpinned by our shared values. We encourage applicants to consider these values within their application



## The Cambridge University Libraries

## Cambridge University Library and the affiliated libraries

Cambridge University Library is one of the world's great research libraries. The Library is a major scholarly resource, not only for the University's academic community, but also for researchers internationally. nationally and Cambridge University Library has been collecting books and manuscripts since the 14<sup>th</sup> century and now has one of the greatest and most accessible collections of books and manuscripts in the world. As a legal deposit library for over 300 years, the University Library also has comprehensive holdings of UK publications, as well as extensive collections built up through purchase over several centuries.

Organisationally, the University Library comprises the main University Library and its affiliated libraries (see below for a list of all Affiliated Libraries).

### The University Library Department and Faculty Libraries List:

- The African Studies Library
- The Architecture and History of Art Library
- The Asian and Middle Eastern Studies Library
- The Balfour and Newton Libraries (Zoology)
- The Betty and Gordon Moore Library for Physical Sciences, Mathematics and Technology
- The Chemistry Library
- The Casimir Lewy Library (Philosophy)
- The Classics Library
- The Cory and Herbarium Libraries
- The Divinity Library
- The Engineering Library
- The English Library
- The Everton Library (Education)
- The Haddon Library (Archaeology and Anthropology)
- The Genetics Library
- The Geography Library



- The Marshall Library (Economics)
- The Material Science & Metallurgy Library
- The Medical Library
- The Modern and Medieval Languages and Linguistics Library
- The MRC Cognition & Brain Sciences Library
- The Pendlebury Library (Music)
- The Plant Sciences Library
- The Psychology Library
- The Physiology, Development and Neuroscience Library
- The Scott Polar Research Institute Library
- The Seeley Library (History, Land Economy, Latin-American Studies, Policy and International Studies, Sociology
- The South Asian Studies Library
- The Squire Law Library
- The Radzinowicz Library (Criminology)
- The Rayleigh Library (Physics)
- The Veterinary Medicine Library
- The West Hub Library
- The Whipple Library (History and Philosophy of Science)

## **Terms of Appointment**

#### Tenure and probation

Appointment will be made on a fixed-term basis of 5 years due to limited funding.

Appointments will be subject to satisfactory completion of a probationary period which will be set dependant on the length of tenure.

## Hours of Work and Working Pattern

The hours of work for the position are full-time- 37 hours per week - working Monday – Friday.

#### **Pension**

You will automatically be enrolled to become a member of USS (Universities Superannuation Scheme) – a hybrid pension scheme. For further information please visit:

www.pensions.admin.cam.ac .uk/.

#### **Annual leave**

Full time employees are entitled to annual paid leave of 41 days inclusive of public holidays. For new part-time employees, annual leave will be pro rata'd based on days worked.

#### **General information**

## Pre-employment checks Right to work in the UK

We have a legal responsibility to ensure that you have the right to work in the UK before you can start working for us.

If you do not have the right to work in the UK already, any offer of employment we make to you will be conditional upon you gaining it.

Health declaration Once an offer of employment has been made the successful candidate will be required to complete a work health declaration form.

#### Qualifications

The person specification for this position lists qualifications that are essential and/or desirable. Please note that if you are offered the post you will be asked to provide your relevant original certificates of these qualifications.

#### References

Offers of appointment will be subject to the receipt of satisfactory references.

#### **Equality and Diversity**

We particularly encourage candidates from a Black, Asian and Minority Ethnic background to apply for this vacancy as they are currently under-represented at this level within our University.

### Information if you have a disability

The University welcomes applications from individuals with disabilities. We are committed to ensuring fair treatment throughout the recruitment process. We will make adjustments to enable applicants to compete to the best of their ability wherever it is reasonable to do so and, if successful, to assist them during their employment. Information for disabled applicants is available at <a href="http://">http://</a> www.admin.cam.ac.uk/off ices/hr/staff/ disabled/

We encourage you to declare any disability that you may have, and any reasonable adjustments that you may require, in the section provided for this purpose in the application form. This will enable us to accommodate your needs throughout the process as required. However, applicants and employees may declare a disability at any time.

If you prefer to discuss any special arrangements connected with a disability, please contact, the Department Administrator, who is responsible for recruitment to this position.

### The University

The University of Cambridge is one of the world's oldest and most successful universities. We are a renowned centre for research, education, and scholarship that makes a significant contribution to society. The University is consistently ranked amongst the top universities in the world. Our affiliates have won more Nobel Prizes than any other University.

Our sustained pursuit of academic excellence is built on a long history of world-leading teaching and research within a distinctive collegiate system. For eight centuries our ideas and innovations have shaped the world. Our principal goal is to remain one of the world's leading universities in an increasingly competitive global higher education sector. Today the University of Cambridge is at the centre of a cluster of over 4,300 businesses employing 58,000 people.

Our capital investment projects include academic and commercial growth at both the West Cambridge Innovation District, and the Biomedical Campus in the south of the city. Eddington, in North West Cambridge, is a mixed-use development including key worker housing for staff, a community centre and a new primary school, managed by the University. Through these projects, the University is deeply embedded in, and committed to serving, our local community. These are all conspicuous signs of a University that is not only adapting to new needs, but also anticipating the future.

Our mission is to contribute to society through the pursuit of education, learning, and research at the highest international levels of excellence. Our core values are:





### **About Us**

The University is one of the world's leading academic centres. It comprises 150 faculties and departments, together with a central administration and other institutions. Our institutions, museums and collections are a world-class resource for researchers, students and members of the public representing one of the country's highest concentrations of internationally important collections.

The University has an annual income of £2 billion. Research income, won competitively from the UK Research Councils, the European Union (EU), major charities and industry, exceeds £500 million per annum and continues to grow.

The Colleges and the University remain committed to admitting the best students regardless of their background and to investing considerable resources both in widening access and financial support. The 31 Colleges are self-governing, separate legal entities which appoint their own staff. Many academic staff are invited to join a College as a Teaching Fellow, which provides a further social and intellectual dimension. The Colleges admit undergraduate students, provide student accommodation and pastoral support and deliver small group teaching for undergraduates.

The University awards degrees and its faculties and departments provide lectures and seminars for students and determine the syllabi for teaching.

Our instinct for seeking out excellence and setting up enduring and mutually beneficial collaborations has led us to establish strategic partnerships across the globe. Whether it is the successful Cambridge-Africa Programme involving universities in Ghana, Uganda and elsewhere on the African continent; or the close association with the government of India to pursue new research in crop science; or the creation, with Germany's Max Planck Institutes, of a Cambridge-based centre for the study of ethics, human economy and social change – international partnerships are now an inextricable part of the University's make-up.

"Cambridge graduates and researchers have made – and continue to make – a colossal contribution to human knowledge and the understanding of the world around us. Their work touches on the lives and livelihoods of everyone from patients diagnosed with life-threatening diseases, to residents of areas critically affected by climate change, to children growing up in conflict zones. It has a lasting impact on our society, our economy and our culture: the world is truly a better place thanks to their efforts."

Stephen Toope, Vice Chancellor 2019

### **Working at the University**

Working at Cambridge you will join a diverse, talented and innovative community, with more than 23,000 students and over 16,000 staff from all walks of life and corners of the world.

The University continually explores strategies to attract and retain the best people. It is committed to supporting its staff to achieve their best. We are a fair, diverse and inclusive society and we believe our staff are our greatest asset. There is strong commitment to developing institutional leadership and supporting and encouraging staff development at all levels.

We offer a variety of roles including academic, research, professional, managerial and support roles. We also offer extensive benefits and excellent learning opportunities within a stimulating working environment.

The University's estate is undergoing the most significant transformation in its history. Cambridge has been able to create a science and technology campus to the west of the city centre, and is expanding further to the north west of Cambridge including investing in affordable homes for University key workers and community facilities. Even with our continued development, the University remains within walking or cycling distance across the campus. The University is a major partner on the Cambridge Biomedical Campus and we continue to redevelop our historic city centre sites demonstrating our determination to ensure that we can offer the best facilities and opportunities for our staff and students.



#### **Equality & diversity**

The University has built its excellence on the diversity of its staff and student community. We aim to be a leader in fostering equality and inclusion, and in promoting respect and a sense of belonging for all. We encourage applications from all sections of society. All appointments are made on the basis of merit. We have an Equal Opportunities Policy, along with a range of diversity groups, including the Women's Staff Network, Race Equality Network and LGBT+ Staff Network. More details are available here: http://www.equality.admin.cam.ac.uk/

The University has a bronze Race Equality Charter award, with a framework for improving the representation, progression and success of minority ethnic staff and students within higher education. Furthermore, the University's silver Athena swan award recognises and celebrates good practice in recruiting, retaining and promoting gender equality.

### Living in Cambridge

Cambridge is rich in cultural diversity. From beautiful University and College buildings, museums and art galleries, quaint gardens and punts on the River Cam, to a vibrant restaurant and café scene, our employees are surrounded by the wonderful features of this unique city.

You can find a wide-range of high street shops and 3 shopping centres, with independent alternatives at the historic market and nestled within the passageways in the city centre. You will find a cinema, bowling alley, a nightclub and various live performances at the Cambridge Leisure Park, with further entertainment options at the Corn Exchange, Arts Theatre and the ADC Theatre. Further information can be found on the Visit Cambridge website.

If you prefer the faster pace of life, London is a 45 minute train journey away. For those travelling from overseas, Stansted Airport is just 45 minutes away and Heathrow Airport under 2 hours away. The University is a short distance from a host of other attractions such as Ely Cathedral, Newmarket Races and various wildlife parks and stately homes. Cambridge is also within easy reach of the beautiful Broads and coastlines of Norfolk and Suffolk.

### **Relocation Support**

The University recognises the importance of helping individuals to move and settle into a new area. We provide support and guidance to those relocating internationally or domestically to take up a post at the University of Cambridge, liaising with other University offices and selected partners to ensure comprehensive relocation support is available. This includes: accommodation, childcare, schools, banking, immigration and transport. If you would like further information, please visit https://www.accommodation.cam.ac.uk/Reloc ationService/. The Shared Equity Scheme and the Reimbursement of Relocation Expenses Scheme provide financial assistance to qualifying new members of staff with the costs of relocating to Cambridge.

#### **Accommodation Service**

helps staff, students and visiting scholars who are affiliated to the University in their search for suitable accommodation in Cambridge. The dedicated accommodation team can provide access to a wide range of University-owned furnished and unfurnished properties, and has a database of private sector accommodation available for short and long-term lets. For further information and to register with this free service please visit <a href="https://www.accommodation.cam.ac.uk/">https://www.accommodation.cam.ac.uk/</a>

BARYON

The University Accommodation Service



### What Cambridge can offer

We offer a comprehensive reward package to attract, motivate and retain high performing staff at all levels and in all areas of work.

The University offers a wide range of competitive benefits, from family leave entitlement, to shopping and travel discount schemes. Our generous annual leave package contributes to the positive wellbeing of our University employees. Sabbatical leave enables academics to focus on research and scholarship, whilst still maintaining their full salary. The University also has a <u>career break scheme</u> for academic and academic-related staff, with additional flexible working policies for all other staff.



The University salary structure includes automatic service-related pay progression in many of its grades and an annual cost of living increase. In addition to this, employees are rewarded for outstanding contribution through a number of regular pay progression schemes. The University offers attractive pensions schemes for employees, with an additional benefit of a salary exchange arrangement providing tax and national insurance savings.





### **CAMbens employee benefits**

The University offers employees a wide range of competitive benefits, known as CAMbens. CAMbens offers something for everyone across a range of categories, including:

- Financial Benefits, including shopping discounts (both local and national) and a Payroll Giving scheme;
- Relocation and Accommodation Benefits, including relocation assistance and interestfree Rental Deposit Loans;
- Travel Benefits, including Cycle to Work, discounts on train season tickets and interest-free Travel to Work loans:
- Family Friendly and Lifestyle Benefits, including support with childcare and family friendly policies;
- Health and Wellbeing Benefits, including a University Staff Counselling Service, discounts at the University Sports Centre, and other local gyms, and healthcare schemes.

### What Cambridge can offer

#### Family-friendly policies

The University recognises the importance of supporting its staff. We have a range of family-friendly policies to aid employees' work-life balance including a generous maternity, adoption and shared parental leave entitlement of 18 weeks full pay, and paid emergency leave for parents and carers.

Other family-friendly support includes:

Our highly regarded workplace nurseries, a childcare salary exchange scheme and a high quality holiday Playscheme may be available to help support University employees with caring responsibilities (subject to demand and qualifying criteria). Further childcare information can be found here:

https://www.childcare.admin.cam.ac.uk/

The Newcomers and Visiting Scholars Group is an organisation within the University run by volunteers whose aim is to help newly arrived wives, husbands, partners and families of Visiting Scholars and members of the University to settle in Cambridge and give them an opportunity to meet local people. The Postdoc Academy supports the postdoctoral community within Cambridge. Further details are available here: <a href="https://www.postdocacademy.cam.ac.uk/">https://www.postdocacademy.cam.ac.uk/</a>



### Your wellbeing

The University's Sport Centre, Counselling Services and Occupational Health are just some of the support services available to University employees to promote their physical and mental wellbeing. The University delivers The Festival of Wellbeing annually, which is a programme of stimulating talks and activities, which aim to promote wellbeing and good mental and physical health. The University also hosts the <a href="Cambridge Festival">Cambridge Festival</a>, which is a great opportunity to get your first taste of public engagement, through volunteering, supporting hands-on activities or proposing a talk.

### **Development opportunities**

We support new employees to settle in through various activities as well as supporting their professional and career development on an ongoing basis. Our Personal and Professional Development (PPD) team provide development opportunities for all University employees, including face-to-face sessions, online learning modules and webinars. All employees also have unlimited access to LinkedIn Learning to support their development. Both new and existing employees can undertake funded Apprenticeships, which lead to a range of vocational and professional qualifications. We offer reduced staff fees for University of Cambridge graduate courses and the opportunity to attend lectures and seminars held by University departments and institutions. A range of University training providers also offer specialist learning and development in their own areas e.g. teaching and learning, digital literacy, finance, health and wellbeing, safety.

